

Course Content

1. Introduction to Project Management

- a. Understand the five project management process groups and the processes within each group
- b. Recognize the relationships among project, program, portfolio, and operational management
- c. Define a typical project lifecycle
- d. Understand the function and importance of tailoring for different projects

2. Project Environment

- a. Identify the factors and assets that may impact the outcome of a project
- b. Distinguish between organizational systems
- c. Understand the purpose and activities of a Project Management Office
- d. Recognize the hierarchy of projects, programs and portfolios

3. Role of the Project Manager

- a. State the primary functions of a project manager
- b. Understand a project manager's sphere of influence
- c. Identify the major elements included in the PMI triangle
- d. Recognize the difference between leadership and management

4. Project Integration Management

- a. Understand the seven project management processes in the project integration management knowledge area
- b. Identify the input, tools, techniques and outputs defined in the seven processes in project integration management
- c. Understand the purpose of project integration management and the project manager's role within it
- d. Identify concepts and procedures related to project change management
- e. Identify tailoring consideration in project integration management and recognize key documents
- f. Identify methods for project integration and knowledge management

5. Project Scope Management

- a. Understand the six project management processes in the project scope management knowledge area
- b. Identify the Input, tools, techniques and outputs defined in the six processes in project scope management
- c. Identify key concepts and tailoring consideration for project scope management, and key roles in scope management
- d. Identify the purpose and elements of a Work Breakdown Structure (WBS) for both Product and Project scope
- e. Understand project scope management for agile/adaptive projects, including the use of prototypes

6. Project Schedule Management

- a. Define the six project management processes in the project schedule management knowledge area
- b. Identify the Input, tools, techniques and outputs defined in the six processes in project schedule management
- c. Solve simple network diagrams problems and perform basic scheduling calculations
- d. Identify considerations for agile/adaptive environments in project schedule management

7. Project Cost Management

- a. Understand the four project management processes in the project cost management knowledge area
- b. Identify the Input, tools, techniques and outputs defined in the four processes in project cost management
- c. Identify key concepts in project cost management, including tailoring and special considerations for agile/adaptive environments
- d. Understand and apply basic forecasting and earned value methods for project cost management

8. Project Quality Management

- a. Understand the three project management processes in the project quality management knowledge area
- b. Identify the Input, tools, techniques and outputs defined in the three quality management processes
- c. Understand the reasons for and approaches to adapting quality management in different project environments
- d. Identify quality tools and approaches for continuous improvement

9. Project Resource Management

- a. Define the six project management processes in the project resource management knowledge area
- b. Identify the Input, tools, techniques and outputs defined in the six processes in project resource management
- c. Identify key concepts and trends in project resource management, including tailoring and special considerations for agile/adaptive environments
- d. Identify techniques for developing a team, managing conflict, and resolving resource-related problems
- e. Understand the components of a resource management plan and data representation techniques for managing project resources

10. Project Communication Management

- a. Understand the three project management processes in the project communication management knowledge area
- b. Identify the Input, tools, techniques and outputs defined in the three project communication management processes
- c. Identify key concepts and approaches in project communication management, including tailoring and special considerations for agile/adaptive environments
- d. Recognize the dimensions of communication and components of a communications management plan
- e. Identify communications skills and methods for project communication management

11. Project Risk Management

- a. Understand the seven project management processes in the project risk management knowledge area
- b. Identify the Input, tools, techniques and outputs defined in project risk management
- c. Identify the key documents in project risk management
- d. Perform simple risk calculations
- e. Recognize when and how to adjust risk based on the project environment

12. Project Procurement Management

- a. Understand the three processes in the project procurement management knowledge area
- b. Identify the Input, tools, techniques and outputs defined in the three project procurement processes
- c. Identify key concepts and tailoring considerations for project procurement management, including trends and emerging practices
- d. Identify various types of contracts, agreements, and source selection methods

13. Project Stakeholder Management

- a. Understand the four project management processes in the project stakeholder management knowledge area
- b. Identify the Input, tools, techniques and outputs defined in the four project stakeholder management processes
- c. Recognize key stakeholders roles and needs
- d. Identify the key concepts and benefits of stakeholder management