

Course Content

Introduction to Computers
Working Inside a Computer
Introduction to Windows Operating Systems
Motherboards
Processors and Memory
Hard Drives
Installing Windows
Supporting I/O and Storage Devices
Professionalism
Custom Configuration
Maintaining Windows
Optimizing Windows
Troubleshooting Windows and Applications
Troubleshooting Hardware Issues Part 1
Troubleshooting Hardware Issues Part 2
Troubleshooting Windows Startup Problems
TCP/IP
Network Fundamentals
Managing Resources on a Network
Security
Supporting Notebooks
Mobile Devices
Introduction to Virtualization
Supporting Printers
Troubleshooting System-Wide Issues